BYOD Portal
Information Pack
2017 Program
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Why Dell?

Dell has a longstanding relationship with the Department of Education & Training and is fortunate to hold a large market share of the notebooks and desktops purchased by schools throughout Queensland. As a result of this, we are in a unique position to understand what devices work and don’t work in a school environment.

Dell has chosen a small group of devices from the DET approved devices on the Education Panel for our BYOD Program powered by Datacom Systems. Two of these notebooks were specifically created for the education market. The devices in our BYOD Program are built for education and corporate environments – they are not retail/consumer devices. We don’t believe that the retail models are suitable in a school environment. All of our notebooks and tablets come with a 3 year Next Business Day Onsite Warranty .... Dell also includes 24x7 software support. So you’re covered.

About Datacom Systems

Datacom Systems specialises in supplying solutions to the education sector throughout Australia. This year, we are very pleased to have been selected as the preferred partner by Dell for the Department of Education & Training Parent BYOD program. We look forward to working with staff and families involved with this program which leads the way for the use of technology in the classroom.

Dell Warranty, Accidental Damage and Insurance options

Dell Pro Support Onsite Warranty Solution – what do you get?
Each laptop offered on the Dell BYOD Portal includes 3 years onsite warranty, 24x7 Software Support. The repair can be done either at your home or work with Dell accredited service providers. Alternatively you can return the laptop to the Dell repair centre.

Dell Accidental Damage Protection Policy (ADP) – what do you get for this?
What is ADP? ADP is an enhanced Warranty Service provided by Dell underwritten by AIG Australia Limited. With this service, if purchased, for the term of your coverage, if Dell Notebook/Tablet fails because of accidental damage, Dell will repair the device as necessary or replace the device with a new product which is equivalent to the damaged product, as determined by Dell on behalf of AIG. The number of claims per year is limited to one claim. Dell does not charge an excess on your claims.

What’s Not Covered? ADP does not include cover for:
1. externally-attached computers, peripherals, or other devices that may work in conjunction with the Supported Product;
2. components, cases, television or monitor wall mounts, wiring, or items commonly known as “accessories” or “consumables” and which are not built in or on the base unit of the Supported Product; or
3. any other components not internal to the Supported Product for which you purchased Service; and
4. other parts/components requiring regular user maintenance including but not limited to batteries, light bulbs, disposable/replaceable print/ink cartridges, print or photo paper, memory disks, memory cards, SIM cards, disposable memory devices, wire connections,
carrying cases, stylus pens, docking stations, external modems, external speakers, game devices, game disks, secondary monitors, external mouse for notebooks, external keyboard for notebooks, or other input/output devices.

Please refer to the Service Description document for a full list of exclusions and terms and conditions in the Product Disclosure Statement contact Datacom for a copy.

**Avoid Accidental Damage on your Dell Computer**
A great introduction for new computer owners, especially younger ones, on how to avoid damaging your new Dell. Please go to the following website to view this informative video
http://youtu.be/qZ34IRZFmGs

**ProtecSure Laptop Insurance – should you chose the optional insurance policy what do you get?**
1. Equipment is covered against fire as long as there is a single identifiable incident (no other accidental damage is covered)
2. Cover if the equipment is stolen from home or the school or an organised school event. There does not need to be forcible or violent entry
3. Cover if the equipment is stolen in transit between the school and home as long as it is supervised by the user or a responsible adult
4. Cover if left on a mode of public transport
5. Overseas cover for up to 28 days anyone trip
6. Full consumer legislation protection
7. Excess $150

Please refer to the PDS for full terms and conditions before purchasing this policy.

**What is Absolute LoJack?**
Your Built-In Plan against Device Theft. Imagine the relief when your stolen device is recovered and returned to you. Absolute LoJack is the leader in data protection and theft recovery with a proven solution that both locates your stolen device and gets it back to you. The patented Absolute Persistence Technology can survive a factory reset or hard wipe, allowing the Absolute Investigations Team to locate and retrieve your stolen laptop, smartphone or tablet; Sorry bad guys. Our return policy is the best in the business.

**How do I log a warranty or accidental damage job?**
For Warranty and Support, please call Dell ProSupport on 1300 662 087 or visit www.dell.com.au/support.

Complete the ADP Claim form and contact Dell ProSupport – it’s that simple. No 3rd party interaction required. The contact details are; Dell ProSupport on 1300 662 087 or visit www.dell.com.au/support.
Payment Options

Under the Dell BYOD Portal we offer you two payment options.

- Major Credit cards - VISA, VISA Debit, MasterCard, Debit MasterCard and AMEX. Please note that a surcharge of 4% applies for AMEX only.
- Direct Deposit
  - BSB: 242 000
  - Account Number: 230 273 006
  - Account Name: Datacom Systems

If you choose the pay via direct deposit, simply choose this option in the payment section and continue to process your order. Once you have received your order confirmation, you will be required to reference your “order number” when processing your payment into our account.

Datacom Systems do not offer finance, however we work with a number of providers who can offer six months interest free packages for the purchase of equipment. An example of this would be GEM finance. For further information and to apply for this card, please go to the following website [http://www.gemvisa.com.au/apply.html](http://www.gemvisa.com.au/apply.html). Once you have received your GEM Card you can use this on our portal by choosing the appropriate credit card payment option.

Disclaimer: Datacom are not associated or affiliated with GEM finance or any other credit card provider. Any transaction is purely between your chosen finance provider and yourself and you are advised to read the disclosure statement and terms and conditions from the provider that you have selected.

Delivery of Laptop

Each laptop will be shipped to your home address with Star Track Express. Should you not be home, the package will be sent to your local post office for collection. You will receive a text message advising of an approximately delivery date. Delivery of your order will take approximately 2 weeks from receipt of your order.

Who do you contact for questions relating the products, delivery of your laptop or the Dell BYOD Portal?

You can either email Datacom at DellBYOD@datacom.com.au or call us at 1300 778 612.

Accessories

There are a number of accessories you can also purchase for your laptop which are offered on the portal. A ruggedized case would be recommended to assist with the protection of the laptop.
Battery Life

The laptops offered through the Dell BYOD Portal will allow your child to complete a full day of school work and the battery life is detailed on the portal for each model.

Your Portal

Datacom has a dedicated on-line ordering system that has been made available for this program. It is called the Datacom MySchoolShop Dell BYOD Portal and will allow you to place an order at any time. This system has been customised for Indooroopilly State High School and will be available for purchasing devices.

The link to your portal is https://myschoolshop.qld.datacom.com.au/indooroopillyshs

HOW TO ORDER

Step One

To begin, please click on the hyperlink below or your can enter the address into your browser. The site requires an Access Key and Pin number to access the portal. These details are specific for Indooroopilly State High School and portal is designed with the devices the school has chosen that best suit the students requirements for education. These details are below:

<table>
<thead>
<tr>
<th>Access Key</th>
<th>indooroopilly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pin</td>
<td>J88ywlpwL</td>
</tr>
</tbody>
</table>
Once you have put in the Access Key and Pin Number, to accept the terms and conditions please click the “I accept the Terms and Conditions” box to proceed to the portal.

**Step Two**

Once your login has completed successfully, you will be presented with information tabs and the catalogues for the different devices and accessories that relate to those devices. This will allow you to browse the products that are on offer as a part of this program. The categories for Indooroopilly State High School are Entry Level, General Purpose & Media / CAD.

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**Step Three**

When you have chosen your device, product information is displayed and should you require further information please click on the “download PDF” for full product specifications for that device. Each device has a list of recommended options you can purchase that this time. To complete Step Three click “Add To Shopping Cart” or to view further product details, click the “back” tab that will take you back to the catalogue of products.
Step Four

When you have completed your purchases, please click on the “basket” icon in the top right hand corner of the portal and then click “checkout”.

Once you have clicked on “view cart” you will see your order and will have an opportunity to purchase additional items that relate to the device. This is listed in case you have forgotten to order the items previously. Once you are happy with your order click “place order”.
Step Five

The Checkout screen will show you the items you have ordered and you now need to complete the “order details”, “contact details”, “delivery details” and “payment details” to process your order. You will be required in the “order details” section to create your own “order pin”. This is required should you wish to retrieve order information at a later date. Please take a note of this “order pin” number for your records. Once you have completed all the required fields, please click “next”.
Checkout

<table>
<thead>
<tr>
<th>PRODUCT</th>
<th>NAME</th>
<th>QTY</th>
<th>PRICE EX GST</th>
<th>TOTAL EX GST</th>
</tr>
</thead>
<tbody>
<tr>
<td>DELL LATITUDE 11 EDUCATION SERIES (3100) - PENTIUM N3700</td>
<td></td>
<td>1</td>
<td>$800.00</td>
<td>$800.00</td>
</tr>
</tbody>
</table>

Sub Total Ex GST: $800.00
GST: $80.00
Basket Total Inc GST: $880.00

Order Details
- Student Name: John Coop
- EQ Student Number: 123456789
- Order Note: 
- Order Note Confirm: 

Contact Details
- Contact Name: Dell Coop
- Phone: 0412 713 846
- Email: delox.coop@datacom.com.au

Delivery Details
- Delivery to: 
- Delivery Details: Deliver to nearest address

Custom Delivery Address
- Address: 25 Davies Street
- City: SOUTH BRISBANE
- State: QLD
- Postcode: 4101
- Country: AUSTRALIA

Payment Details
- Payment Method: Direct Deposit
- Payment Method Confirm: 

Notes
Please use your order number as reference for Direct Deposit to our bank. Bank Name: Citibank
Account Name: Datacom Systems (Qld) BSB: 042-000, A/C: 236273006 Your order will be shipped on receipt of your payment.
**Step Six**

For direct deposit orders, you will be presented with the final summary of your order and you then click “place order”.

Checkout

<table>
<thead>
<tr>
<th>PRODUCT</th>
<th>NAME</th>
<th>QTY</th>
<th>PRICE EX GST</th>
<th>TOTAL EX GST</th>
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<td></td>
<td>1</td>
<td>$800.00</td>
<td>$800.00</td>
</tr>
</tbody>
</table>

SUB TOTAL EX GST       $800.00  
GST                    $80.00   
BASKET TOTAL INC GST   $880.00  

Shipping Details

Att: Deleco Coop  
0412 713 846  
26 Devlin Street  
SOUTH BRISBANE QLD 4101  
AUSTRALIA  
Freight: None

Payment Details

Direct Deposit  
Please use your order number as reference for Direct Deposit to our bank.  
Bank Name: Citibank ACC Holder: Datacom Systems (QLD) BSB#: 242-009  
ACC#: 230271308 Your order will be shipped on receipt of payment.

For credit card orders you will need to click “make payment” to finalise your order.

Datacom

CONTACT US | STOCK DISCLAIMER

COMPANY CATALOGUE
Accessories  
Latitude 11 Education Series  
Latitude 13 Education Series  
Latitude 5450 14" Laptop  
Venue 11 Pro Tablet

Checkout

Payment Processing  
When you click the Make Payment button below your credit card will be charged $858.00.  
Please do not click the button again or refresh your browser as this may cause your card to be charged multiple times.

CHARGE PAYMENT OPTIONS  
MAKE PAYMENT

Privacy Policy  
Terms & Conditions

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**Step Seven**

Your order has now been placed and received by Datacom Systems and you will be allocated an order number. Should you have an inquiry relating to your order, this number will be required. You will also receive an emailed confirmation containing all the details of your order.

**Order Number 332488**

- **Customer:** John Coop
- **Student Number:** 123456789
- **Ordered By:** Delico Coop on 02-Sep-2015 at 12:33
- **Payment Method:** Direct Deposit

**Vendor Code** | **Product Code** | **Product Name** | **Qty** | **Price Ex GST** | **Total Ex GST**
--- | --- | --- | --- | --- | ---
FL340016C102AU | FL340016C102AU | Dell Latitude 11 Education Series (3160) - Pentium N3700 | 1 | $500.00 | $500.00

**Delivery Details:**
- **For:** Delico Coop
- **To:** 25 Denkin Street
  
  SOUTH BRISBANE QLD 4101

**Delivery Phone:** 0412 713 846

**Step Eight**

You will be allocated an individual “order number” and should you have an inquiry relating to your order, this number will be required. You will also receive an emailed confirmation containing all the details of your order.